Frank, Rimerman Information Security, LLC

Certificate of Registration
Information Security Management System
ISO/IEC 27001:2022

The Certification Body of Frank, Rimerman Information Security, LLC (FRIS) hereby certifies that the following organization operates an Information Security Management System that conforms to the requirements of ISO/IEC 27001:2022

OpenMethods, Inc.

1100 Main St. Kansas City, MO 64105

for the following scope of registration

The scope of the ISO/IEC 27001:2022 certification is limited to the information security management system (ISMS) supporting OpenMethods' products, processes, and technology and in accordance with the Statement of Applicability, version 1, dated December 18, 2023.

which includes the following in-scope location(s) on page 2 of 2

Issue Date	Original Registration Date	Expiration Date	Revision Date
February 26, 2024	February 26, 2024	February 25, 2027	February 26, 2024

Certificate Number:
70628-001
Authorized by:
Frank, Rimerman
Information Security, LLC
60 S. Market Street, Suite 500
San Jose, California 95113
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ANAB ACCREDITED
ISO/IEC 17021
MANAGEMENT SYSTEMS
CERTIFICATION BODY

Authorized by

Jason P. Stork, Partner,
Frank, Rimerman Information Security

Scope for Certificate 70628-001

The scope of this ISO/IEC 27001:2022 Certificate is limited to OpenMethods' ISMS with the following:

In-Scope Product(s) or Service(s)
OpenMethods, Inc. offers a SaaS solution, Experience Cloud, for customer contact centers with real-time customer experience automation and omnichannel enablement. Experience Cloud provides integration with CRM tools and other systems for enhanced engagement between customer and brand representatives.

In-Scope Locations	In-Scope activities

Headquarters – 1100 Main St, Kansas City, MO 64105	The majority of activities are performed virtually. Activities include:
	
	o Sales
	   ▪ Sales Executive
	   ▪ Sales Engineering
	o Product/Engineering
	   ▪ Software Development
	   ▪ Information Technology
	   ▪ Operations/Dev-Operations
	   ▪ Governance, Risk, and Compliance
	   ▪ Quality Assurance
	   ▪ Marketing/Product Marketing
	   ▪ Product Design
	   ▪ Product Management
	o Customer
	   ▪ Delivery
	   ▪ Care
	   ▪ Success
	o Finance/HR
	   ▪ Human Resources
	   ▪ Accounting