

# Certificate of Registration

## Information Security Management System

### ISO/IEC 27001:2022

The Certification Body of Frank, Rimerman Information Security, LLC (FRIS) hereby certifies that the following organization operates an Information Security Management System that conforms to the requirements of ISO/IEC 27001:2022

## OpenMethods, Inc.

1100 Main St. Kansas City, MO 64105

for the following scope of registration

The scope of the ISO/IEC 27001:2022 certification is limited to the information security management system (ISMS) supporting OpenMethods' products, processes, and technology and in accordance with the Statement of Applicability, version 1, dated December 18, 2023.

which includes the following in-scope location(s) on page 2 of 2

Issue Date	Original Registration Date	Expiration Date	Revision Date
February 26, 2024	February 26, 2024	February 25, 2027	February 26, 2024

Certificate Number:  
70628-001  
Authorized by:  
Frank, Rimerman  
Information Security, LLC  
60 S. Market Street, Suite 500  
San Jose, California 95113  
www.fr-infosecurity.com



Authorized by

A handwritten signature in blue ink, appearing to read 'Jason P. Stork'.

Jason P. Stork, Partner,  
Frank, Rimerman Information Security

CONDITIONS AND LIMITATIONS:

1. The aforementioned organization has a perpetual responsibility to maintain compliance with ISO/IEC 27001:2022 during the period of certification.
2. This certificate is subject to the satisfactory completion of annual surveillance audits by FRIS.
3. ISO/IEC 27001:2022 compliance audits are not designed to detect or prevent criminal activity or other acts that may result in an information security breach. As such, this certification should not be construed as a guarantee or assurance that an organization is unsusceptible to information security breaches.
4. The information in this document is provided "AS IS", without warranties of any kind. FRIS expressly disclaims any representations and warranties, including, without limitation, the implied warranties of merchantability and fitness for a particular purpose.
5. This certificate is the property of FRIS and is bound by the conditions of contract. The authenticity of this certificate can be validated by contacting FRIS.

# Scope for Certificate 70628-001

The scope of this ISO/IEC 27001:2022 Certificate is limited to OpenMethods' ISMS with the following:

## In-Scope Product(s) or Service(s)

OpenMethods, Inc. offers a SaaS solution, Experience Cloud, for customer contact centers with real-time customer experience automation and omnichannel enablement. Experience Cloud provides integration with CRM tools and other systems for enhanced engagement between customer and brand representatives.

## In-Scope Locations

Headquarters – 1100 Main St, Kansas City, MO 64105

## In-Scope activities

The majority of activities are performed virtually. Activities include:

- Sales
  - Sales Executive
  - Sales Engineering
- Product/Engineering
  - Software Development
  - Information Technology
  - Operations/Dev-Operations
  - Governance, Risk, and Compliance
  - Quality Assurance
  - Marketing/Product Marketing
  - Product Design
  - Product Management
- Customer
  - Delivery
  - Care
  - Success
- Finance/HR
  - Human Resources
  - Accounting

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